OUR VISION
The Premier Centre of Choice for Alternative Dispute Resolution.

OUR MISSION
To be recognized as a Centre for International Commercial Arbitration and Alternative Dispute Resolution through provision of quality and innovative processes.

OUR MANDATE
NCIA is mandated to play a pivotal and facilitative role in the advancement of and promotion of International Commercial Arbitration and other forms of dispute resolution in Kenya.

STRATEGIC DIRECTION
- Promotion & Administration of ADR
- Training & Quality Assurance
- Partnerships & Collaboration
- Organisational Capacity Development

- Fairness & Impartiality
- Confidentiality
- Integrity
- Efficiency & Effectiveness
Recognition of NCIA as the preferred Centre for ADR processes.

Enhanced international recognition of NCIA

Strengthened institutional capacity for quality delivery of services

Enhanced professional capacity in International Commercial Arbitration and promote the use of ADR processes

Training programme on ADR processes, Quality assurance plan, Promotion of use of ADR processes

Organizational Capacity Development

Human resource capacity, financial mobilization, audits and risk management, ICT and procurement.

Effective and efficient policy and management frameworks for ADR processes

Promotion & Administration of ADR

Policy framework for management of ADR processes, Harmonization of ADR Practices, ADR Centre of Excellence, Research and Training

Partnerships & Collaborations

Alignment of NCIA with International best practice.

STRATEGIC THEMES.